

jfs 2016 impact report

Because of YOU, our donors, volunteers and supporters, for over 100 years, we have helped people achieve fulfilling lives. Our mission is to provide exceptional social services, grounded in Jewish values, to support individuals and families from diverse cultural and economic backgrounds.

We've helped:

-  **1,120 individuals** strengthen their Jewish connections 
-  **125 immigrants** become U.S. citizens 
-  Resettle **250 refugees** fleeing religious and political persecution
-  **2,200 new Americans** become engaged and self-sufficient community members
-  **175 individuals** cope with life's challenges through counseling
-  **235 older adults** maintain their independence
-  Protect **65 vulnerable elders** from abuse
-  **27 caregivers** connect and support each other
-  Match **60 volunteers** with opportunities to give of themselves
-  Educate over **1,000 community members** on human service issues facing our world



Helping New Americans gain employment.

Our Values:

We value and honor the fundamental sanctity and worthiness of all human beings, **Tselem Elohim**.

We demonstrate dignity and respect in every aspect of our work, **Chesed**.

We put into practice a commitment to heal and repair the world, **Tikkun Olam**.

We operate with fiscal efficiency and integrity, **Haginit Ba'asakim**.

Help JFS continue to grow!

1. Tell one new person about JFS this year.
2. Send us a note about how your involvement with JFS touched your life.
3. Consider a first-time financial gift or increase in your giving this year. Give online at www.jfswm.org/donate.

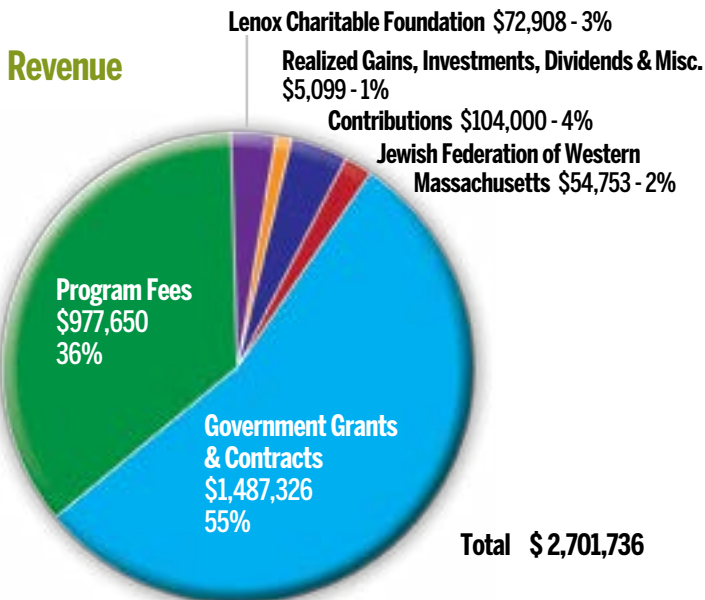
Thank You from the Chair

I come to the close of my term as Board Chair with a gratifying sense of warmth that my fellow Board Members, JFS Staff and our many friends of the agency continue to pursue our goal of solving problems and helping families. Each and every one of you did what you could, whether by way of direct financial support or donations of time and items including bikes and winter clothes, furniture, appliances, tutoring our new Americans in English, helping to prepare apartments for arriving refugee families, helping to plan and attendance at our events, packing food bags for Passover, the list is long and the list of the people who helped even longer. It's difficult to adequately thank all of you and even harder to describe the way I feel to have helped lead an agency steeped in the concern for those in need. While the most basic of Jewish principles is operative in our work one need not be Jewish to feel the love among everyone involved. The sanctity of life is at the root of our efforts, regardless of group or identity.

The leadership and staff of JFS is staunchly committed to its mission and values. Anything or anyone who threatens or thwarts our ability to carry out our work or who spreads fear and trepidation among our constituents will find JFS both a formidable opponent and an oasis of respite. We are no strangers to adversity. Our purpose is bound up in the moral imperative that propels us to heal the world. Our work might be made more difficult by forces arrayed against us, yet as the past 100 years has shown; we have not and never will shy away from trouble.

With warm regards,
Daniel Plotkin
 Board Chair

Revenue

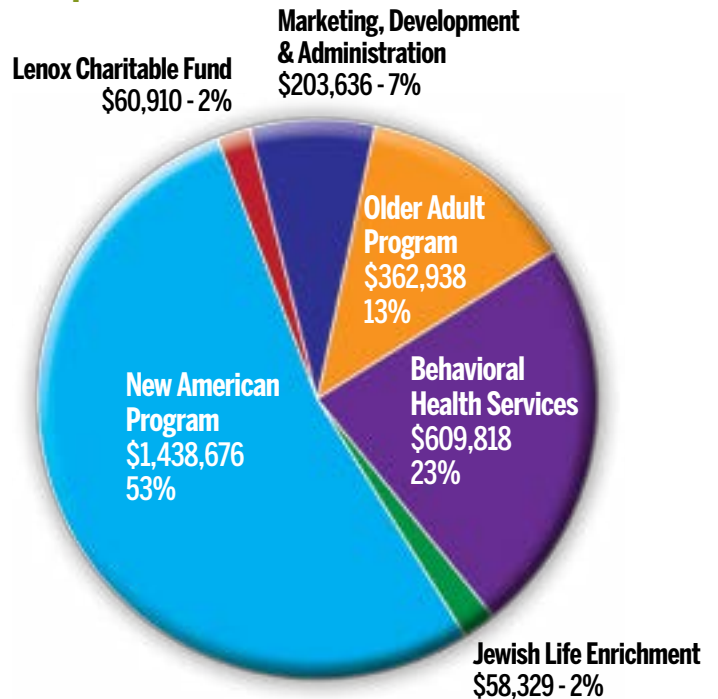


jewish family service
 of western massachusetts

15 Lenox Street
 Springfield, MA 01108 www.jfswm.org

Jewish Family Service of Western Massachusetts is a beneficiary agency of the Jewish Federation of Western Massachusetts.

Expenses



Total \$2,734,307
 For the year ended September 30, 2015.

Jewish Life Enrichment - Strengthening Community

- Rosh Hodesh: It's a Girl Thing!
- Jewish Family Jam
- Passover Food Project
- ESSEN-tials (in partnership with Rachel's Table)

Older Adult Program - Supporting Older Adults to Age Well

- Guardianship & Conservatorship
- Aging in Place
- Caregiver Support
- TAP-IN! telephone assurance program
- In-home and office-based counseling

New American Program - Assisting New Americans to start new lives

- Case Management
- English as a Second Language
- Employment
- Citizenship & Naturalization
- Cultural Adjustment Support

Behavioral Health Services - Empowering families and individuals to stay strong

- Individual, couple & family therapy
- In-home therapy
- Support groups

Marketing, Development & Administration

- Community outreach & engagement
- Membership dues
- Operational expenses
- Board governance